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Product Discontinuance Notice
All Non-Warranty Repair Products
Notification Date: July 31, 2014

Dear Customer,

Secura Key is committed to offering its valued customers with high quality products at affordable prices, backed by excellent customer service and support. Effective immediately, all Non-Warranty Repair Products are discontinued, including the following:

NWREPEC26SAPCBA (26SA PC Board Assembly)
NWREPEC26SASM (26SA – complete unit)
NWREPEC28SA+SM(28SA+ - Complete unit)
NWREPEC28SAPCBA (28SA+ PC board assembly)
NWREPRK600 (RK600 complete unit)
NWREPRK600E (RK600e complete unit)
NWREPSK028WSM (SK-028 complete unit)
NWREPSK029SM (SK-029 complete unit)
NWREPSK034WSM (SK-034 complete unit)
NWREPSK038SM (SK-038 complete unit)
NWREPSKACPEPCBA (SK-ACPE PC board assembly)

In years past, when these products were manufactured in our California plant, we actually repaired units on-site, and we had a supply of refurbished units which could be sold at a discounted price to replace out-of warranty products which had failed. The return of the 'cores' allowed us to keep a supply of refurbished units on hand.

With the use of more integrated circuit components, and the ongoing increases in labor costs, the troubleshooting and repair of electronic products in house is no longer economically feasible, and has been discontinued here for the past several years. Since we no longer have refurbished products available for 'non-warranty repairs' we have now immediately discontinued accepting any orders for 'non-warranty repairs.'

Customers with out-of-warranty products which have stopped working can still replace them with new product. The warranty period for products purchased after January 2014, has been increased from 2 to 3 years. Therefore new replacement products have a 3 year warranty, as opposed to the 6 month warranty for the non-warranty repair items.

A new replacement product is far more reliable than a refurbished unit, because many times the problem that caused the refurbished product to fail may also have shortened the life of other components on the board, meaning that the refurbished product frequently fails again, further inconveniencing the end user, and requiring more service calls for the dealer.

SECURA KEY appreciates and values our business relationship and looks forward to your continued interest in its products. While we regret any inconvenience this announcement may cause, we are eager to supply your future requirements with our world class quality product lines. If you should have any questions, please call SECURA KEY Customer Service at 881-882-0020.

Sincerely

Bob Holland
Marketing Manager

Smart. Reliable. Secure.

